



MID-MARYLAND PET SITTING

Pet Sitting Agreement

This agreement is made and entered into on _____ by and between Mid-Maryland Pet Sitting of Hagerstown, MD (hereinafter referred to as “MMPS”) and Client, _____, (hereinafter referred to as “Client”) residing at:

(address)

Phone #: Home _____ Work _____ Cell _____

Email: _____

Alarm Location _____ Alarm Company _____

Disarm _____ Arm _____

Do you have security cameras / locations? _____

Preferred communication method for updates? text email written report

How often would you like to receive updates? _____

Locations / Home Maintenance:

Cleaning Supplies: _____

Indoor trash _____ Outdoor trash _____

Other: _____

Other Household Chores

Mail / Newspaper Collection: yes / no

Plants: _____

Trash / Recycle Day Instructions: _____

Lights / Blinds: _____

Other: _____

Emergency Contact

Name _____ Relationship _____

Address _____

Phone #: Home _____ Work _____ Cell _____

Remarks _____

Has Key to premises? Yes / No

Policies and Provisions

1. Keys: Client authorizes MMPS to enter the premises to perform services. Client agrees to provide key(s) to the home, which Pet Sitter will keep for the duration of this agreement.

NO KEYS will be accepted under the doormat, hidden on premises, mailed by regular mail, or locked in home on last visit. Garage door openers are accepted in addition to, but not in lieu of keys. Unless keys are provided upon initial interview, a Key Pick up Charge will be added to client's first invoice for time and travel to pick up key(s).

Would you like to keep your Key(s) on file with MMPS?

_____ Yes keep key(s) on file - Client authorizes and requests that MMPS keep keys on file for use when Client makes future request for services.

_____ No, return Key(s) after client returns and MMPS has completed services. A Key Drop Off Charge will be added to client's first invoice. I understand that I will be charged a Key Pick Up and Drop Off charge for future reservations.

2. Rates and Services: For and in consideration of the sum of charges to be paid by client, MMPS, agrees that it shall provide such loving care as indicated in this contract for the pet(s) listed and owned by client. Current rates and services are displayed on the company website and available in printed form upon request.

3. Minimum Visit Policy: MMPS has minimum visit policy to comply with our insurance policy and for the health and well-being of our client's pet(s). Client's pet(s) must be visited every 24 hours (we strongly recommend every 12 hours). For pet(s) without access to a potty area (i.e. pet door, pee pads, or litter box), MMPS, requires a minimum of 3 daily visits. Visit times are approximate and subject to change based on the needs of all pets under MMPS care. MMPS is entrusted to use best judgment in caring for pet(s).

4. Payment Policy: Payment is due when services begin unless otherwise specified. If payment is not received at time of services MMPS reserves the right to charge a \$5.00/day late payment fee until payment is received, beginning with the date services begin unless otherwise stated on invoice. "Payment" shall mean the actual receipt of payment by MMPS. Payment options are as follows, check made payable to ***John Robinson or cash.***

Other services subject to billing include but are not limited to: Supply Pickup (food, treats, medications etc.), Vet Visit, After Hours Emergency Vet Visit, Extensive Incidental Clean-up, House Emergency (waiting for service person), Return Check/Payment Fee, Pet Sitting Late Payments (payment due at start of service), Mileage surcharge. Supplemental invoice payment is due in full within 3 days of due date.

Jobs in excess of \$500.00 will require a 50% *non-refundable* deposit at the time the reservation is made.

5. Cancellation Policy:

There will be no cancellation penalties. MMPS, simply requests that cancellations are made in as timely manner as possible.

6. Shared Responsibility/Trespassers: MMPS has a "No Shared Responsibility Policy" in order to comply with our insurance policy. This means no other person should share pet care responsibilities (i.e. feeding, medicating, etc.). Client agrees to provide and list all individuals/companies who have access to the premises while client is away (i.e. house cleaning service, painters, landscapers, friends, family members, etc.). MMPS cannot be held responsible for the acts of others that are allowed in and out of the home during the service period. If more space is needed please attach an additional page.

Company/Individual Name _____ Phone # _____

Has key to Premises? Yes / No

7. Continuing Obligations: It is understood and agreed between Client and MMPS that this agreement contemplates client will be in need of services from time to time in the future, and is further understood and agreed that the obligations and covenants contained herein shall apply to each provision of products and/or services in the future, without the need of entering into another agreement, unless altered in writing and signed by the parties herein or added as an addendum hereto.

8. Photo Release: I, the undersigned, do hereby consent and agree that MMPS, or agents have the right to take photographs of my pets and to use these in any and all media. Now or hereafter known, and exclusively for the purpose of marketing and business development to include but not limited to website and/or social media.

Yes / No _____ (initials)

MMPS will not post human client pictures or any identifying information to social media in real time, or at any time for security reasons. I further consent that my name and identity *may or may not* be revealed therein or by descriptive text or commentary. (Ex. tagging on social media)

9. MMPS is not responsible for any service fees charged by alarm companies, police departments, or any other entity due to false alarm, malfunction, or accidental triggering of the alarm.

10. Should MMPS personnel be bitten or otherwise exposed to any disease or ailment received from client's animal which has not been properly and currently vaccinated, it will be the client's responsibility to pay all costs and damages incurred by the victim.

11. If part of the service to be provided by MMPS includes exercising, walking or taking pet(s) off client's premises, then client agrees to indemnify and hold harmless MMPS for any injury or damage which may be caused to others by the actions of client's pet(s).

12. In the event of an emergency involving the health of any pet being cared for by MMPS, Client will be immediately be notified through contact information provided in this agreement. If client cannot be reached, client hereby authorizes MMPS to obtain such veterinary treatment as stated in the *Veterinary Authorization Form*. If no Veterinary Authorization Form is available client authorizes MMPS to use best judgment in authorizing care for pet(s).

13. In consideration for the services rendered, client agrees to waive and release MMPS and its representatives from any claim for injury to and/or death of client's pet(s) as and from any claim for injury, loss or damage to client's property or premises.

14. In the event of extremely bad weather or natural disaster, MMPS will make pet sitting rounds as soon as it is safe to travel. MMPS is entrusted to use their best judgment in caring for pet(s). Client will not hold MMPS liable for consequences related to such decisions.

15. Client authorizes MMPS to use their best judgment in maintaining a comfortable temperature for the safety and comfort of pet(s).

16. MMPS under no circumstances shall be held liable for injury, disappearance, death or fines incurred regarding pet(s) that have available access to the outside and / or emergency veterinarian care for that/those pet(s) as MMPS or its representative may deem necessary. Client further authorizes MMPS or its representatives to incur veterinarian cost in the name of client. Client expressly states they will be responsible for any veterinary cost incurred. Client agrees to indemnify and hold harmless MMPS from any liability arising from such veterinary charges.

17. MMPS reserves the right to terminate this contract at any time before or during its term. MMPS in its sole discretion, determines that client's pet(s) pose a danger to the health or safety of MMPS personnel. If concerns prohibit MMPS from caring for pet, client authorizes pet(s) to be placed in a kennel, with all charges there to be charged to client.

Agreed:

Date _____ Client Signature _____

Date _____ Signature _____

John Robinson, Owner, Mid-Maryland Pet Sitting